Letter of Concern Regarding Fraudulent Charges

Your Name Your Address City, State, Zip Code Email Address Phone Number Date

Customer Service Department [Bank/Company Name] [Bank/Company Address] City, State, Zip Code

Dear Customer Service,

I am writing to express my concern regarding recent fraudulent charges that have appeared on my account. On [date], I noticed several unauthorized transactions totaling [amount] that I did not approve.

Details of the fraudulent charges are as follows:

- Transaction 1: [Details]
- Transaction 2: [Details]
- Transaction 3: [Details]

I kindly request that you investigate these transactions and provide a resolution at your earliest convenience. Additionally, I would appreciate any steps you recommend to secure my account moving forward.

Thank you for your prompt attention to this matter. I look forward to your response.

Sincerely, [Your Name]