

Formal Complaint Regarding Service Disruption

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

Customer Service Department

[Telecommunications Company Name]

[Company Address]

[City, State, Zip Code]

Dear Sir/Madam,

I am writing to formally lodge a complaint regarding a significant disruption in telecommunications services that I have experienced as a customer of [Telecommunications Company Name]. The service disruption began on [start date] and has continued intermittently until the present date.

During this period, I have encountered persistent issues with [describe specific problems, e.g., poor connectivity, dropped calls, lack of internet access], which have severely impacted my ability to [mention how it affected you, e.g., work, communicate with family, etc.]. I have reached out to your customer service team on several occasions, but despite their best efforts, the problem remains unresolved.

As a loyal customer, I find this situation unacceptable and request that immediate action be taken to resolve these issues. I would appreciate a prompt response to this letter, detailing the steps that will be taken to restore reliable service. Additionally, I hope to see appropriate compensation for the inconvenience caused.

Thank you for your attention to this matter. I look forward to your swift response.

Sincerely,

[Your Name]