

# Letter of Frustration with Service Quality

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Email Address]

[Phone Number]

[Date]

[Recipient Name]

[Telecommunications Company Name]

[Company Address]

[City, State, ZIP Code]

## **Subject: Expression of Frustration Regarding Service Quality**

Dear [Recipient Name],

I am writing to express my frustration with the quality of service I have received from [Telecommunications Company Name] over the past [duration of the issue, e.g., "few months"]. Despite being a loyal customer, I have repeatedly faced [describe specific issues, e.g., "interrupted service, slow internet speeds, and unhelpful customer support"].

This ongoing situation has greatly affected my daily life and work, as reliable service is critical for both personal and professional communication. Despite my attempts to resolve these issues by [mention any actions taken, e.g., "contacting customer service multiple times"], I have yet to see any improvement.

I kindly urge you to address these concerns promptly, as I believe that as a customer, I deserve better service and support. Thank you for your attention to this matter. I hope to hear back from you soon regarding any steps you could take to resolve these issues.

Sincerely,

[Your Name]