

# Letter of Appeal for Internet Speed Resolution

Date: [Insert Date]

To,

Customer Service Department  
[Telecommunications Company Name]  
[Company Address]  
[City, State, Zip Code]

Dear Customer Service Team,

I am writing to formally appeal for assistance regarding ongoing internet speed issues that I have been experiencing at my residence. My account number is [Insert Account Number], and I have been a loyal customer since [Insert Year].

Despite subscribing to the [Insert Plan Name] plan, I consistently face internet speeds that fall significantly below the advertised rates, which has drastically affected my ability to work from home and attend online classes.

I have already taken the following steps to troubleshoot the issue:

- Restarted the modem and router multiple times
- Checked for any potential outages in my area
- Ensured that all my devices are up to date

Despite these efforts, the issue persists. I kindly request your urgent attention to resolve this matter as soon as possible. I appreciate your support and am hopeful for a prompt resolution.

Thank you for your time and assistance.

Sincerely,  
[Your Name]  
[Your Address]  
[City, State, Zip Code]  
[Your Email Address]  
[Your Phone Number]