

Alert: Ongoing Technical Support Delays

Date: [Insert Date]

To: [Telecommunications Company Name]

From: [Your Company Name]

Subject: Notice of Ongoing Technical Support Delays

Dear [Recipient's Name],

We are writing to bring to your attention the ongoing delays we have been experiencing with the technical support services provided by your team. These delays have caused significant disruptions to our operations and have impacted our ability to serve our customers effectively.

Despite our previous communications regarding this matter, we have not observed any improvement in response times. We understand that technical issues may arise, but timely support is crucial for minimizing disruptions.

We kindly request an urgent review of this situation and a prompt communication on the expected resolution timeline. Your immediate attention to this matter would be greatly appreciated.

Thank you for your understanding and cooperation.

Sincerely,

[Your Name]

[Your Job Title]

[Your Company Name]

[Your Contact Information]