

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Email Address]

[Phone Number]

[Date]

Manager's Name

[Restaurant Name]

[Restaurant Address]

[City, State, ZIP Code]

Dear [Manager's Name],

I hope this message finds you well. I am writing to express my concern regarding the recent experiences I have had at [Restaurant Name], particularly concerning the long wait times.

On [specific dates], I visited your establishment and encountered significant delays in being seated and receiving service. My party and I waited for over [duration] before being attended to. This negatively impacted our dining experience and left us feeling disappointed.

I understand that busy periods can lead to longer wait times; however, I believe that improvements in service efficiency could enhance customer satisfaction and retention.

Thank you for your attention to this matter. I look forward to your response and hope to see improvements on my next visit.

Sincerely,

[Your Name]