Subject: Feedback on Pricing in Relation to Service Received

Dear [Manager's Name],

I hope this message finds you well. I am writing to express my concerns regarding the pricing of your services in relation to the quality of service I have recently received.

On [specific date], I utilized your services for [describe the service]. While I appreciate the effort your team put into assisting me, I was disappointed with the overall experience due to [briefly explain the issues, e.g., delays, lack of communication, poor service quality].

Given the premium pricing associated with your services, I expected a higher standard of service and attention to detail. Unfortunately, this was not the case, and I feel compelled to bring this to your attention.

I believe that revisiting your pricing model or enhancing the quality of your services would greatly benefit both your customers and your business in the long run. I appreciate your attention to this matter and look forward to your response.

Thank you for your time.

Sincerely,

[Your Name] [Your Contact Information]