

Customer Feedback - Unsatisfied Experience

Date: [Insert Date]

To: [Company Name]

Subject: Feedback on Recent Experience

Dear [Customer Service Team/Manager's Name],

I hope this message finds you well. I am writing to express my dissatisfaction with a recent experience I had with [Company Name] on [Insert Date].

Unfortunately, my expectations were not met due to [briefly explain the issue, such as product quality, customer service, delivery delay, etc.]. This has caused [explain how it impacted you, e.g., inconvenience, disappointment, etc.].

I believe that feedback is essential for improvement, and I hope you take this matter seriously. I would appreciate a response regarding how [Company Name] intends to address my concerns.

Thank you for your attention to this matter.

Sincerely,

[Your Name]

[Your Contact Information]