

Letter of Dissatisfaction

Your Name
Your Address
City, State, ZIP Code
Email Address
Phone Number
Date

Customer Service Department
Furniture Store Name
Store Address
City, State, ZIP Code

Dear Customer Service Team,

I am writing to express my dissatisfaction regarding the delay in the delivery of my furniture order, which was scheduled for delivery on [original delivery date]. To date, I have not received my items, and I have not received satisfactory updates about this matter.

Order Number: [Your Order Number]

This delay has caused significant inconvenience, and I expected better service from your company. I would appreciate a prompt response regarding the status of my order and an explanation for the delay. Additionally, I request information on how you plan to rectify this situation.

Thank you for your attention to this matter. I look forward to your swift response.

Sincerely,
[Your Name]