Complaint Letter Regarding Lack of Communication

Date: [Insert Date]

To,

[Builder's Name]
[Builder's Company Name]
[Company Address]
[City, State, Zip Code]

Dear [Builder's Name],

I am writing to formally express my concern regarding the lack of communication during the construction of my home located at [Your Home Address]. As you are aware, having consistent updates and communication is crucial during such a significant investment.

Since the beginning of the project on [Start Date], I have experienced numerous instances where I was left uninformed about important details such as timelines, changes in design, and delays. My attempts to reach you or your team for updates have often gone unanswered.

This lack of communication has caused me considerable stress and uncertainty about the progress of my home. I believe that open lines of communication are essential for the success of this project, and I urge you to improve your responsiveness and provide regular updates going forward.

I hope to hear from you soon regarding this matter. Thank you for your attention to this serious concern.

Sincerely,

[Your Name] [Your Address] [City, State, Zip Code] [Your Phone Number] [Your Email Address]