

Complaint Regarding ATM Service Failures

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Bank Name]

[Bank Address]

[City, State, Zip Code]

Dear [Bank Manager's Name],

I am writing to formally complain about the persistent issues I have experienced with the ATM services provided by [Bank Name]. On multiple occasions, specifically on [list specific dates], I encountered service failures that not only caused me great inconvenience but also jeopardized my access to funds when I needed them the most.

Despite my attempts to resolve these issues through your customer service hotline, it seems that the problems have not been adequately addressed. I would appreciate a prompt investigation into this matter and an update on the steps being taken to rectify the ongoing ATM failures.

Thank you for your attention to this issue. I look forward to your prompt response.

Sincerely,

[Your Name]