Inquiry About Pest Management Response Times

To Whom It May Concern,

I am writing to inquire about the response times for pest management services provided by your company. As a current resident of [Your Address or Area], I am concerned about the effectiveness and efficiency of pest control, particularly regarding urgent situations.

Could you please provide information on the following:

- The average response time for pest control requests.
- Protocols in place for emergency pest situations.
- Any guarantees or assurances regarding responsiveness.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]
[Your Contact Information]