

Complaint Regarding Bus Service Delays

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Bus Company Name]

[Company Address]

[City, State, Zip Code]

Dear [Customer Service Manager's Name],

I am writing to formally express my dissatisfaction with the ongoing delays experienced with the bus service provided by [Bus Company Name]. As a regular commuter, I rely on your service for timely travel to work and other obligations.

On several occasions over the past month, buses on the [specific route] have been significantly delayed. For instance, on [specific date], the bus scheduled for [time] did not arrive until [actual time], causing me to be late for an important meeting.

These delays have not only inconvenienced my travel plans but have also caused me to miss various appointments, leading to a loss of productivity. I believe that as a valued customer, I deserve to have reliable and timely service.

I urge you to take immediate action to address the issue of bus service delays and evaluate the efficiency of your current schedules. I would appreciate a prompt response regarding this matter and any steps that will be taken to ensure better service in the future.

Thank you for your attention to this matter.

Sincerely,

[Your Name]