

Complaint Letter Regarding Overcrowded Metro Services

[Your Name]
[Your Address]
[City, State, Zip Code]
[Email Address]
[Phone Number]
[Date]

[Recipient Name]
[Metro Service Office Name]
[Office Address]
[City, State, Zip Code]

Dear [Recipient Name],

I am writing to express my concern regarding the ongoing overcrowding issues in the metro services. As a regular commuter, I have observed that during peak hours, trains are excessively packed, making it uncomfortable and unsafe for passengers.

Despite the increase in ridership, it appears that the service capacity has not been adequately adjusted. On several occasions, I have been unable to board trains due to the high volume of passengers. This situation not only compromises the comfort of commuters but also raises safety concerns.

I kindly request that immediate action be taken to address this issue, whether through increasing the frequency of trains, adding additional cars, or implementing measures to manage the flow of passengers. The safety and comfort of metro users should be a top priority.

Thank you for your attention to this matter. I look forward to your response.

Sincerely,

[Your Name]