

Letter of Complaint for Accessibility Issues on Transit

Your Name: [Your Name]

Your Address: [Your Address]

City, State, Zip Code: [City, State, Zip Code]

Email: [Your Email]

Phone Number: [Your Phone Number]

Date: [Date]

To Whom It May Concern,

I am writing to formally express my concerns regarding the accessibility issues I have encountered while using [specific transit system, e.g., "City Public Transit"] on [specific date(s)]. As a [describe your situation, e.g., "person with a disability"], I rely heavily on public transportation for my daily commute.

Unfortunately, I have experienced the following accessibility issues:

- [Issue 1: Describe the issue and the location, e.g., "The elevator at Main Street Station was out of service."]
- [Issue 2: Describe another issue, e.g., "The bus that I needed did not have a working wheelchair ramp."]
- [Any additional issues]

These challenges not only hinder my ability to access essential services but also contradict the commitment to providing equitable transportation for all individuals. I urge you to address these issues promptly to enhance accessibility for the disabled members of our community.

I look forward to your prompt response regarding how these matters will be tackled. Thank you for your attention to this important issue.

Sincerely,

[Your Name]