

Grievance Letter for Unreliable Internet Service

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Date]

[Service Provider's Name]

[Service Provider's Address]

[City, State, Zip Code]

Dear [Service Provider's Customer Service Manager],

I am writing to formally express my dissatisfaction with the internet service I have been receiving at my residence. Despite multiple attempts to resolve this issue through your customer support, the problem persists.

Since [insert date], I have experienced frequent outages and inconsistent connectivity which has significantly disrupted my daily activities, including [insert specific activities, e.g., remote work, online classes, etc.]. I have contacted your support team on several occasions, but the issues remain unresolved.

As a valued customer, I expect reliable service as promised and would appreciate immediate action to rectify this situation. I kindly request an official response detailing how the company intends to address my concerns.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]