

Your Name
Your Address
City, State, Zip Code
Email Address
Phone Number
Date: [Insert Date]

[Internet Service Provider Name]
[Provider Address]
City, State, Zip Code

Dear [Provider's Customer Service Department],

I am writing to formally complain about the ongoing internet connectivity problems I have been experiencing with my service. Since [insert specific date or duration], I have encountered frequent interruptions and significant slowdowns that have severely impacted my ability to use the internet for both work and personal tasks.

I have contacted your customer service on multiple occasions, but unfortunately, the issues remain unresolved. The unreliable service is not only frustrating but is also causing a loss of productivity.

I kindly ask that you address this issue promptly. Please let me know what steps will be taken to resolve these connectivity problems so that I can continue to enjoy reliable internet service.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]