

# Follow-Up on Unresolved Internet Issues

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Provider's Name]

[Provider's Address]

[City, State, Zip Code]

Dear [Provider's Customer Service Team],

I hope this message finds you well. I am writing to follow up on the unresolved internet issues I reported on [Insert Original Report Date]. Despite previous communications with your support team, the issues persist, affecting my internet connectivity and overall satisfaction.

Here is a brief summary of the issues:

- [Briefly describe Issue 1]
- [Briefly describe Issue 2]
- [Briefly describe Issue 3]

I appreciate the assistance I have received, but I would like to request an update on the status of my case. It is crucial for me to have a stable internet connection for [mention any specific reasons, e.g., work, online classes, etc.].

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]