

# Letter of Dissatisfaction with Internet Performance

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Provider's Name]

[Provider's Address]

[City, State, Zip Code]

Dear [Provider's Name],

I am writing to formally express my dissatisfaction with the internet service I have been receiving at my residence. My account number is [Your Account Number], and I have been a customer since [Start Date].

Over the past [Duration of Issues], I have experienced persistent issues with the speed and reliability of my internet connection. Despite being subscribed to a plan that promises [Promised Speed/Service], my actual experience has fallen significantly short of this expectation, often resulting in [Describe Specific Issues, e.g., buffering, slow speeds, frequent disconnections].

These issues have not only disrupted my daily activities but have also affected my ability to work from home and connect with others effectively.

I would appreciate it if you could investigate this matter promptly and provide me with a resolution. I look forward to your swift response and hope to see an improvement in my internet service.

Thank you for your attention to this matter.

Sincerely,

[Your Name]