

Your Name

Your Address

City, State, Zip Code

Email Address

Phone Number

Date

Customer Service Department

Internet Service Provider Name

Provider Address

City, State, Zip Code

Subject: Demand for Compensation Due to Internet Service Disruption

Dear Customer Service Manager,

I am writing to formally request compensation for the disruption of internet service experienced at my residence, located at [Your Address], from [Start Date] to [End Date]. During this period, I encountered multiple interruptions that significantly impacted my ability to work and access essential online services.

Despite reaching out to your support team on multiple occasions, the issues were not resolved in a timely manner, causing substantial inconvenience. According to the terms of service, I believe I am entitled to compensation for the downtime experienced.

Therefore, I request a compensation amount of [Specify Amount] as a reimbursement for the service disruption. Please respond to this letter within [Specify Timeframe, e.g., 14 days] to confirm acceptance of my request or to provide an alternative resolution.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]