

# Formal Complaint Regarding Rude Airline Staff

[Your Name]  
[Your Address]  
[City, State, Zip Code]  
[Email Address]  
[Phone Number]  
[Date]

[Airline Name]  
[Airline Address]  
[City, State, Zip Code]

Dear Customer Service Manager,

I am writing to formally complain about an unpleasant interaction I experienced with your airline staff during my recent flight, [Flight Number], on [Date of Flight].

During the boarding process, I encountered [briefly describe the incident, e.g., a rude staff member who addressed me in an inappropriate manner]. This experience was not only upsetting but also left me feeling disrespected as a valued customer.

I believe that all passengers deserve to be treated with respect and courtesy, and I was taken aback by the behavior exhibited by your staff. I hope that you will take this matter seriously and address it appropriately to enhance future passenger experiences.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,  
[Your Name]