

Feedback on Recent Flight Experience

Dear [Airline Customer Service Team],

I hope this message finds you well. I am writing to express my disappointment regarding my recent experience on Flight [Flight Number] from [Departure City] to [Destination City] on [Date].

Unfortunately, I found the in-flight service to be lacking. The cabin crew seemed overwhelmed and were unable to provide timely assistance. Additionally, the amenities provided fell short of expectations, particularly in terms of cleanliness and comfort.

I believe that these aspects are crucial for enhancing passenger experience, and I hope you can address these issues to improve future flights.

Thank you for your attention to this matter. I look forward to your response.

Sincerely,

[Your Name]

[Your Contact Information]