

Letter of Complaint Regarding Unsatisfactory Customer Service

Date: [Insert Date]

[Your Name]

[Your Address]

[City, State, Zip Code]

[Email Address]

[Phone Number]

[Electric Company Name]

[Company Address]

[City, State, Zip Code]

Dear Customer Service Manager,

I am writing to express my dissatisfaction with the customer service I received on [Insert Date of Interaction]. Despite my attempts to resolve my issue regarding [Briefly Describe the Issue], I encountered significant obstacles that have left me frustrated and disappointed.

During my communication, I expected professional assistance and a prompt solution; however, the representative I spoke with was unable to provide the necessary support. [Add specific details about the experience, e.g., long wait times, unhelpful responses, etc.].

As a loyal customer of [Electric Company Name], I believe I deserve a higher standard of service. I urge you to review this matter and provide me with feedback on how you plan to address these issues to prevent future occurrences.

Thank you for your attention to this matter. I hope to hear from you soon regarding a resolution.

Sincerely,

[Your Name]