

Complaint Regarding Service Interruption

Date: [Insert Date]

To,

[Energy Supplier Name]

[Supplier Address]

[City, State, Zip Code]

Dear [Customer Service Manager/Complaints Department],

I am writing to formally complain about the recent interruption of service that occurred on [insert date of interruption]. My account number is [insert account number].

On the aforementioned date, I experienced a complete loss of power from approximately [start time] to [end time]. This disruption caused considerable inconvenience, including [briefly describe specific impacts, e.g., inability to work from home, spoiled food, etc.].

According to my understanding, I am entitled to reliable service as per the terms of service. I request a detailed explanation of the cause of this interruption and the measures the company is taking to prevent future occurrences.

Furthermore, I would appreciate any consideration for compensation for the inconvenience caused. Please respond to my complaint at your earliest convenience, and I look forward to your prompt attention to this matter.

Thank you for your attention.

Sincerely,

[Your Name]

[Your Address]

[City, State, Zip Code]

[Your Contact Number]

[Your Email Address]