

Feedback on Poor Service

Date: [Insert Date]

To: [Utility Company Name]

Address: [Utility Company Address]

Dear [Utility Company Customer Service/Manager's Name],

I am writing to express my dissatisfaction with the service I have received from your company regarding [specify the service, e.g., electricity, water, gas] over the past [insert time period].

Despite numerous attempts to resolve the issue, including [briefly outline your attempts, such as phone calls, emails], the problem remains unresolved. On [mention specific dates or incidents], I experienced [describe specific issues, e.g., outages, delays]. This lack of service has caused significant inconvenience to my household.

I expect prompt action and an explanation as to why these issues have occurred. I trust that you will address my concerns and improve your services for the benefit of all customers.

Thank you for your immediate attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Address]

[Your Phone Number]

[Your Email Address]