Letter of Dissatisfaction with Staff Professionalism

Date: [Insert Date]
To: [Manager's Name]
[Company Name]
[Company Address]
[City, State, ZIP Code]
Dear [Manager's Name],
I am writing to formally express my dissatisfaction regarding the professionalism exhibited by your staff during my recent visit on [insert date of visit]. Despite my high expectations, I was disappointed by the lack of courtesy and attention to detail shown by the staff.
Specifically, [briefly describe the incidents or behaviors that contributed to your dissatisfaction, including any pertinent details such as location, time, and personnel involved]. This experience not only failed to meet my expectations but also reflected poorly on [Company Name].
I believe in the importance of professionalism in customer service and hope that you take this feedback seriously. I trust you will address this matter effectively to prevent it from happening in the future.
Thank you for your attention to this issue. I look forward to your response.
Sincerely,
[Your Name]
[Your Contact Information]