## **Technical Support Agreement Proposal**

Date: [Insert Date]

To,

[Client's Name]

[Client's Address]

[City, State, Zip Code]

Dear [Client's Name],

We are pleased to submit our proposal for a Technical Support Agreement between [Your Company Name] and [Client's Company Name]. Our goal is to provide you with comprehensive and responsive technical support to ensure the optimal performance of your systems.

## **Scope of Services**

The technical support services we propose include:

- 24/7 Help Desk Support
- On-Site Support Services
- Remote Support Services
- System Maintenance and Updates
- Incident Management

## **Proposed Terms**

The terms of the Technical Support Agreement are as follows:

- Duration: [Insert Duration]
- Fees: [Insert Fee Structure]
- Response Time: [Insert Response Time]

We are confident that our experienced team can deliver the level of support that your company requires. We look forward to discussing this proposal with you further to address any questions or changes you may have.

Thank you for considering our proposal. We hope to partner with [Client's Company Name] in providing exceptional technical support.

Sincerely,

[Your Name]

[Your Title]

[Your Company Name]

[Your Contact Information]