

# Important Safety Alert

Dear Valued Customer,

We are writing to inform you of a safety issue with one of our products. Your safety and satisfaction are our top priorities.

## Product Details

**Product Name:** [Product Name]

**Model Number:** [Model Number]

**Purchase Date:** [Purchase Date]

## Issue Description

We have identified a potential safety concern related to [describe the issue briefly]. This may pose a risk of [describe potential risk].

## What You Should Do

To ensure your safety, we recommend that you take the following actions:

- Immediately stop using the product.
- Return the product to the place of purchase for a full refund or exchange.
- If you have any questions, please contact our customer service at [Customer Service Contact Information].

## Our Commitment

We are committed to providing safe and reliable products. We sincerely apologize for any inconvenience this may cause and appreciate your understanding as we work to resolve this issue.

Thank you for being a valued customer.

Sincerely,

[Your Company Name]

[Your Contact Information]