

# Important Product Recall Information

Dear Valued Customer,

We are contacting you regarding a recent safety concern involving our product, **[Product Name]**, with the identification number **[Product ID]**.

As part of our commitment to your safety and well-being, we request that you refrain from using this product immediately. We have identified a potential defect that may pose a risk.

## Recall Details

- **Issue:** [Brief description of the issue]
- **Risk:** [Description of risk]
- **What to Do:**
  - Stop using the product.
  - Check your possession for any affected items.
  - Contact our customer support team for further instructions.

## Customer Support Information

If you have questions or need assistance, please reach out to our customer support team:

**Phone:** [Customer Support Phone Number]

**Email:** [Customer Support Email]

**Website:** [Company Website]

We apologize for any inconvenience this may cause and appreciate your cooperation.

Thank you for your attention to this important matter.

Sincerely,

[Your Company Name]

[Your Company Address]

[Your Company Contact Information]