

Dear [Librarian's Name],

I hope this message finds you well. I am writing to inquire about the e-book download options available at [Library Name]. As a frequent user of your library, I am interested in understanding the process for accessing and downloading e-books.

Could you please provide information on the following:

- The platforms or services that the library uses for e-book downloads.
- Any specific eligibility criteria for accessing these e-books.
- The types of e-books that are available for download.
- Guidelines on how to download and access the digital content.

Thank you for your assistance. I look forward to your prompt response.

Sincerely,

[Your Name]

[Your Contact Information]