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I hope this message finds you well. I am writing to request assistance with downloading an e-book from the library's digital collection. The title of the e-book is "[E-Book Title]" and I am having difficulties accessing it on my device.

I would greatly appreciate any guidance you can provide on how to download the e-book successfully. If there are specific steps or requirements I need to be aware of, please let me know.

Thank you for your help.

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