

Feedback on Library E-Book Download Experience

Date: [Insert Date]

To: [Library Name]

Dear [Librarian's Name or Library Department],

I hope this message finds you well. I am writing to share my feedback regarding my recent experience downloading e-books from the library's online platform.

Positive Aspects:

- The selection of e-books available was extensive and appealing.
- The user interface of the download portal was intuitive and user-friendly.
- I appreciated the clear instructions provided during the download process.

Areas for Improvement:

- It would be helpful to have more detailed information on supported devices for e-book formats.
- Occasionally, I encountered slow download speeds.
- A clearer notification system for when requested e-books are available would enhance the experience.

Overall, I am grateful for the valuable resources the library provides and appreciate your efforts to improve the e-book experience. Thank you for taking the time to consider my feedback.

Sincerely,

[Your Name]

[Your Contact Information]