

Subcontractor Service Level Agreement

Date: [Insert Date]

Parties: [Company Name] ("Client") and [Subcontractor Name] ("Subcontractor")

1. Purpose

This Service Level Agreement (SLA) outlines the terms and conditions under which the Subcontractor will provide marketing services to the Client.

2. Services Provided

The Subcontractor agrees to provide the following services:

- Social Media Management
- Content Creation
- Email Marketing
- Search Engine Optimization

3. Service Level Objectives

The Subcontractor commits to the following performance standards:

- Response Time: [Insert Response Time]
- Report Frequency: [Insert Reporting Frequency]
- Quality Assurance: [Insert Quality Assurance Measures]

4. Duration

This SLA is effective from [Start Date] and will continue until [End Date], unless terminated by either party with [Notice Period].

5. Payment Terms

The Client agrees to pay the Subcontractor [Insert Payment Amount] upon completion of services.

6. Confidentiality

Both parties agree to keep any confidential information exchanged during this agreement secure and not disclose it to third parties.

7. Governing Law

This Agreement shall be governed by the laws of [Insert Jurisdiction].

8. Signatures

By signing below, both parties agree to the terms outlined in this Service Level Agreement.

_____ *[Client Name & Title]*

_____ *[Subcontractor Name & Title]*