

Subcontractor Service Level Agreement for Consulting Services

Date: [Insert Date]

Between:

[Your Company Name]

[Your Company Address]

[City, State, Zip Code]

and

[Subcontractor Name]

[Subcontractor Address]

[City, State, Zip Code]

1. Purpose

The purpose of this Service Level Agreement (SLA) is to define the level of service expected from the Subcontractor in the provision of consulting services.

2. Scope of Services

The Subcontractor agrees to perform the following services:

- [Service Description 1]
- [Service Description 2]
- [Service Description 3]

3. Service Level Objectives

The Subcontractor shall adhere to the following service levels:

- Response Time: [Insert response time]
- Resolution Time: [Insert resolution time]
- Service Availability: [Insert percentage]

4. Performance Monitoring

The performance of the Subcontractor will be monitored through the following methods:

- Regular Reporting: [Specify frequency]
- Customer Feedback: [Specify method]

5. Terms and Termination

This agreement will commence on the effective date and will remain in effect until terminated by either party with [insert notice period].

6. Signatures

By signing below, the parties agree to the terms specified in this SLA.

[Your Company Name] _____ Date: _____

[Subcontractor Name] _____ Date: _____