

Feedback Request

Dear [Customer's Name],

Thank you for allowing us the opportunity to resolve your recent complaint regarding [specific issue]. We appreciate your patience and understanding throughout the process.

To ensure we are meeting the expectations of our customers, we would like to request your feedback on the resolution you received. Your insights are invaluable in helping us improve our services.

Please take a moment to answer the following questions:

- Were you satisfied with the resolution provided?
- Was the communication clear and timely?
- Do you have any suggestions for improving our service?

Feel free to reply to this email or contact us at [contact information]. Thank you once again for your feedback and for choosing [Company Name].

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]