Follow-up Letter After Service Restoration

Date: [Insert Date]

Dear [Customer's Name],
We hope this message finds you well. We are writing to follow up regarding the recent restoration of service to your account.
As you may know, [briefly describe the service interruption, e.g., "we experienced an unexpected outage due to technical issues"]. We appreciate your patience and understanding during this time.
We are pleased to inform you that the service has been fully restored as of [Insert Restoration Date]. Our team has worked diligently to ensure that everything is functioning properly, and we encourage you to reach out if you experience any issues.
If you have any further questions or concerns, please do not hesitate to contact us at [Insert Contact Information]. Your satisfaction is our top priority.
Thank you for your continued support.
Sincerely,
[Your Name]
[Your Position]
[Company Name]
[Company Contact Information]