

# Important Safety Notice

Dear Valued Customer,

We are reaching out to inform you about a product safety concern regarding one of our items. Your safety is our utmost priority.

## Product Details:

- **Product Name:** [Product Name]
- **Model Number:** [Model Number]
- **Date of Purchase:** [Purchase Date]

We have identified a potential hazard associated with this product that may involve [describe specific safety issue]. We recommend that you stop using the product immediately.

## Next Steps:

1. Remove the product from use.
2. Contact our customer service at [Customer Service Phone Number] or [Email Address] for assistance.
3. Follow the instructions provided to return the product and receive a full refund or replacement.

We sincerely apologize for any inconvenience this may cause and appreciate your attention to this important matter. Thank you for helping us ensure safety for all our customers.

Best regards,

[Your Company Name]

[Your Company Contact Information]