

Refund Request Denial

Date: [Insert Date]

[Your Name]
[Your Address]
[City, State, Zip Code]
[Your Email]
[Your Phone Number]

[Customer's Name]
[Customer's Address]
[City, State, Zip Code]

Subject: Refund Request Denial

Dear [Customer's Name],

Thank you for reaching out regarding your refund request for the purchase made on [Purchase Date] for [Product/Service Name]. We appreciate your feedback and understand your concerns.

After careful consideration and review of our purchase conditions, we regret to inform you that we are unable to grant a refund for your purchase. As per our policy, refunds are not issued for [specific conditions, e.g., digital products, products returned outside the return window, etc.].

We understand that this may be disappointing, and we encourage you to review our policy for further clarification. If you have any questions or concerns, please feel free to reach out to us.

Thank you for your understanding.

Sincerely,
[Your Name]
[Your Position]
[Company Name]
[Company Phone Number]
[Company Email Address]