

Refund Denial Notification

Date: [Insert Date]

[Customer Name]

[Customer Address]

[City, State, Zip Code]

Dear [Customer Name],

We hope this message finds you well. We are writing to inform you regarding your recent request for a refund for your order #[Order Number]. After careful review of the circumstances surrounding your request, we regret to inform you that your refund has been denied due to violations of our refund policy.

As stated in our policy, refunds can only be processed under specific conditions, which include [briefly outline relevant policy points, e.g., items must be returned in original condition, request must be made within a certain timeframe, etc.]. Unfortunately, your case does not meet these criteria.

We appreciate your understanding in this matter and encourage you to reach out if you have any further questions or require additional clarification regarding our policies.

Thank you for your continued support.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]