Dear [Client's Name],

I hope this message finds you in moments of peace amidst your challenges. I want to take a moment to express my heartfelt sympathy as you navigate through this difficult time.

It is never easy to face hardships, and I want you to know that you are in my thoughts. If there is anything I can do to provide support or assistance, please do not hesitate to reach out.

Take all the time you need, and remember that you are not alone in this journey.

Warm regards,

[Your Name]

[Your Position]

[Your Company]

[Your Contact Information]