

Refund Notice

Dear [Customer's Name],

We hope this message finds you well. We are writing to inform you that an error occurred during your recent transaction on [Date of Transaction]. It appears that you were overcharged an amount of [Overcharged Amount].

We sincerely apologize for any inconvenience this may have caused. As a resolution, we have processed a refund of the overcharged amount, and you can expect to see this reflected in your account within [Time Frame].

If you have any questions or concerns, please do not hesitate to contact us at [Contact Information].

Thank you for your understanding.

Best regards,

[Your Company Name]

[Your Company Contact Information]