

# Technical Support Follow-up Notification

Dear [Customer's Name],

We hope this message finds you well. We are writing to follow up on your recent technical support request regarding [brief description of the issue].

Our support team has been reviewing your case and would like to provide you with an update:

- **Issue ID:** [Issue ID]
- **Date of Initial Request:** [Request Date]
- **Status:** [Current Status]
- **Assigned Technician:** [Technician's Name]

If you have any additional information to provide, or if the issue persists, please do not hesitate to reach out to us at [Support Email/Phone Number].

Thank you for your patience as we work to resolve your concerns.

Sincerely,

[Your Name]

[Your Position]

[Company Name]

[Company Contact Information]