

Service Level Agreement (SLA) Acknowledgment

Date: [Insert Date]

To,
[Recipient's Name]
[Recipient's Title]
[Company Name]
[Company Address]

Dear [Recipient's Name],

We hereby acknowledge the receipt of the Service Level Agreement (SLA) that was submitted on [Insert Date]. We appreciate your efforts in outlining the expectations and responsibilities outlined in this document.

We have reviewed the terms, and we agree to the stipulated service levels and performance metrics. Our team is committed to ensuring that we meet these obligations and deliver quality service as per the agreement.

If you have any further questions or require additional information, please do not hesitate to contact me directly.

Thank you for your partnership.

Sincerely,
[Your Name]
[Your Title]
[Your Company Name]
[Your Contact Information]