

Customer Inquiry Response

Dear [Customer's Name],

Thank you for reaching out to us with your questions. We understand that you may have concerns regarding our products and services. Below are the answers to some of the usual questions we receive:

Frequently Asked Questions:

1. What is the return policy?

Our return policy allows for returns within 30 days of purchase. Please ensure that items are in their original condition.

2. How long does shipping take?

Shipping typically takes 5-7 business days, depending on your location and the shipping method selected at checkout.

3. Do you offer customer support?

Yes, our customer support team is available from 9 AM to 5 PM, Monday through Friday, to assist you with any inquiries.

We hope this information answers your questions. If you have any additional inquiries, please do not hesitate to reach out.

Best regards,
[Your Name]
[Your Position]
[Company Name]