Vendor Hotline Support Follow-Up

Dear [Vendor Name],

I hope this message finds you well. I am writing to follow up on our recent communication regarding the support you provided through the vendor hotline.

We appreciate your prompt assistance with the issues we encountered on [date]. Your insights were invaluable, and we would like to ensure that everything has been resolved to our mutual satisfaction.

If there are any further updates or if you require additional information from our side, please do not hesitate to reach out.

Thank you once again for your support.

Best regards,

[Your Name] [Your Position] [Your Company] [Your Contact Information]