Supplier Freight Complications Notice

Date: [Insert Date]
To: [Supplier Name]
From: [Your Company Name]
Subject: Notification of Freight Complications
Dear [Supplier Contact Name],
I hope this message finds you well. We are writing to inform you of some complications we have encountered with the freight arrangements pertaining to our recent orders.
On [insert date of the incident], we experienced [briefly describe the complication, e.g., delays, damage, etc.]. This has resulted in [explain the impact on your operations, if necessary].
We are currently in the process of resolving this situation and would appreciate your cooperation and assistance. Could you please provide us with an update regarding [specific requests or information needed from the supplier]?
Thank you for your attention to this matter. We value our partnership and look forward to resolving these issues promptly.
Sincerely,
[Your Name]
[Your Position]
[Your Company Name]
[Your Contact Information]