Dear [Recipient's Name],

I hope this message finds you well. I am writing to follow up on my previous request regarding the reissue of my loan documents. It has been [insert time frame] since my initial inquiry, and I have not yet received a response.

As I mentioned earlier, it is crucial for me to have the updated documents to proceed with [briefly explain purpose, e.g., a pending transaction, application process]. I would appreciate any updates you can provide on the status of my request.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,
[Your Name]
[Your Contact Information]