

Complaint Regarding Debt Management Counseling Experience

[Your Name]

[Your Address]

[City, State, ZIP Code]

[Email Address]

[Phone Number]

[Date]

[Debt Management Company Name]

[Company Address]

[City, State, ZIP Code]

Dear [Recipient's Name],

I am writing to formally express my dissatisfaction with the debt management counseling services I received from [Company Name] on [date of service]. Unfortunately, my experience did not meet the expectations set by your organization.

During my counseling session, I encountered several issues that I believe need to be addressed. [Briefly describe your specific concerns, such as lack of professionalism, inadequate advice, or any other pertinent issues.]

As a result of my experience, I feel that I did not receive the support and guidance I needed to effectively manage my debt. This has caused additional stress and uncertainty in my financial situation.

I would appreciate it if you could address these concerns and provide me with a resolution. I believe that feedback is important for enhancing your services and ensuring that future clients have a more positive experience.

Thank you for your attention to this matter. I look forward to your prompt response.

Sincerely,

[Your Name]