

# Frequently Asked Questions - Online Banking Tutorial

Dear Valued Customer,

## 1. What is online banking?

Online banking allows you to manage your bank account through the internet, providing convenience and flexibility.

## 2. How do I sign up for online banking?

You can sign up by visiting our website and clicking on the "Sign Up" button, or you can contact customer service for assistance.

## 3. Is online banking secure?

Yes, we use advanced encryption and security measures to protect your information and transactions.

## 4. What should I do if I forget my password?

You can reset your password by clicking on the "Forgot Password?" link on the login page.

## 5. How can I contact customer service for help?

You can reach our customer service team through phone at (123) 456-7890, or via email at support@bank.com.

Best regards,  
Your Bank Team