

# We Value Your Feedback!

Dear [Customer's Name],

Thank you for choosing [Your Company's Name] for your loan needs. We are committed to providing you with the best service possible. To help us understand your experience better, we would appreciate your feedback through our loan satisfaction poll.

## Your Opinion Matters!

Please take a moment to answer the following questions:

1. How satisfied are you with the loan application process? (Very Satisfied, Satisfied, Neutral, Dissatisfied, Very Dissatisfied)
2. How would you rate the assistance provided by our staff? (Excellent, Good, Fair, Poor)
3. Would you recommend [Your Company's Name] to others? (Yes, No)
4. Any additional comments or suggestions:

Your feedback is invaluable to us and will help improve our services. Please return this survey by [Deadline].

Thank you for your time!

Sincerely,

[Your Name]

[Your Position]

[Your Company's Name]

[Contact Information]